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## **QUALITY ASSURANCE POLICY**

Abbott Electrical Pty Ltd is committed to providing a quality service that meets and exceeds client contract specifications, legislative and standard requirements.

Abbott Electrical Pty Ltd embraces best practice to ensure a quality service, Abbott Electrical Pty Ltd have quality objectives and targets that are developed, monitored, reviewed and communicated regularly.

Abbott Electrical Pty Ltd are dedicated to continual improvement. To support this philosophy, Abbott Electrical Pty Ltd have a tested under which all clients have the right to lodge a complaint and to have their concerns addressed in timely manner that ensures fairness, transparency, and accountability.

Compliance with this Quality Assurance Policy is mandatory for all employees, contractors, apprentices, visitors and other persons directly or indirectly involved with Abbott Electrical Pty Ltd. Persons potentially impacted by Abbott Electrical Pty Ltd can access our Complaints Management System and through ongoing instruction and training, employees, contractors, apprentices, visitors.

All employees are responsible for the quality of their own work but are supported by Supervisors and documented procedures, where required.

Management fully endorses this Quality Assurance Policy.

Regards,

Greg Abbott

Director | Abbott Electrical Pty Ltd

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**Abbott Electrical Pty Ltd**  
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Page 1 of 1